

Great Power Engine Warranty and Repair Policy

■ Warranty Policy

Great Power Engine's products are warranted against defects in materials and workmanship for a period of TWO (2) YEARS from the date of original purchase from an authorized dealer of Great Power Engine when used in accordance with GP's instruction manuals (refer to <u>www.gpengine.world/news/11</u>). Under this warranty, you will be able to file a warranty claim for your GP products. GP will have the absolute discretion to approve or reject warranty claims.

1. The warranty is valid only when the warranty card indicating the date of purchase and the dealer's/ seller's name is presented to GP.

2. The warranty does not cover damage caused by (i) misuse and mishandling (ii) unskilled repair (iv) unauthorized modification (v) crash and crush (vi) use of aftermarket parts (vii) use of low-qualify/improper fuel and/or additives.

3. The warranty covers parts of GP engines and ignitions (CDI).

4. The warranty **DOES NOT** cover mufflers, for they are only articles given free.

5. The warranty includes repair and replacement of defective parts and engines, shipping charges, and labor charges.

6. If you are a GP dealer, make sure you fill in all the necessary information on the warranty card and give it to your customer. If you are a customer, make sure you ask your dealer for a GP-issued warranty card with necessary information on it.7. When filing a warranty claim, please present (i) warranty card (ii) maintenance form (iii) photos and/or videos indicating issues.

Repair Policy

When sending back the engine to GP for non-warranty repair and maintenance, you will be charged for parts, labor charges, shipping costs, and third-party handling fees. Please only include damaged and/or defective parts, engines in the shipment, because extra weights and volumes could incur higher shipping costs for you.